

**TIRE PURCHASER** 

	CONSUMER INFORMATION
TIRE SIZE / MODEL	
MAKE / MODEL OF VEHICLE	
NAME	
ADDRESS	
CITY / ST / ZIP	

	DEALER INFORMATION
COMPANY	
CONTACT	
ADDRESS	
CITY / ST / ZIP	
PHONE	

TIRE		DOT NUMBE	R (12 CHARACT	ERS)
1	DOT			
	INSTALLATION REMOVAL			
	INSTAL	ATION	REM	OVAL
DA		ATION ODOMETER	REM DATE	OVAL ODOMETER

TIRE		DOT	NOWBI	ER (12	CHARAC	TE	RS)			
2	DOT									
	INSTAL	LATION			RE	мо	VAL			
DA	TE	ODOM	ETER		DATE		OD	OM	ETE	R

TIRE		DOT NUMBE	R (12 CHARACT	ERS)
3	DOT			
	INSTAL	ATION	REM	OVAL
DA	TE	ODOMETER	DATE	ODOMETER

TIRE		DOT NUMBE	R (12 CHAR	ACTERS)	
4	DOT				
_					
	INSTALI	LATION	F	REMOVAL	
DA		ATION ODOMETER	F DATE	REMOVAL ODOM	IETER

Please direct any questions about our Limited Warranty or authorized Sumitomo distributor locations to:

### **SUMITOMO TIRES**

TBC Corporation 4300 TBC Way Palm Beach Gardens, FL 33410-4248

1-866-822-4968 (Main) 1-800-238-6469 (Consumer Relations)

#### sumitomotire.com

 **SUMITOMO TIRES** For what drives you.

## Passenger, Light Truck & SUV/CUV **Limited Warranty**

Applies to tires purchased on or after January 1, 2020.

# AN E

SUW - 0620

# TIRE SERVICE RECORD FOR SUMITOMO BRAND RADIAL TIRES. Dealer: The data of each service category should be checked in the appropriate space. Include odometer reading, date performed and dealership name performing the service.

The data of each sub-ter reading, date pe

MILES/ (KM)	ROTATION	ALIGNMENT BALANCE	BALANCE	ODOMETER	SERVICE PROVIDER
6,000 / (9,700)					
12,000 / (19,200)					
18,000 / (29,000)					
24,000 / (38,600)					
30,000 / (48,300)					
36,000 / (58,000)					
42,000 / (67,600)					
48,000 / (77,300)					
54,000 / (86,900)					
60,000 / (100,000)					
66,000 / (106,300)					
72,000 / (115,900)					
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#### LIMITED WARRANTY

#### 1. TIRES COVERED BY THIS WARRANTY

This limited warranty applies to SUMITOMO brand steel belted radial passenger car and light truck/CUV/SUV tires bearing the complete description and serial number as required by the DOT. This warranty applies only to tires purchased after January 1, 2020. Tires purchased before that date are subject to previous published warranties. For warranties not listed here, please visit: www.sumitomotire.com/customer-support/tire-warranties

#### 2. WHAT IS WARRANTED AND FOR HOW LONG

This warranty is effective only for tires for which claims are made within six years of the date of production, based on the production date indicated by the tire DOT serial number, or within five years of retail purchase, as indicated by an original copy of the consumer invoice, whichever is longer.

#### A. MATERIAL AND WORKMANSHIP WARRANTY

Every SUMITOMO brand radial tire is warranted against defects in workmanship and materials for the life of the original useable tread. The original useable tread is defined as the total original tread depth less 2/32". Tires with 2/32" or less remaining tread depth in any groove are considered worn out by the U.S. Department of Transportation. Tires adjusted under the terms of this warranty will be replaced at the current retail price less the percentage of the original useable tread remaining on the tire.

**Exceptions:** A SUMITOMO tire that becomes unserviceable due to a defect in workmanship or materials within the first 2/32" of treadwear will be replaced free of charge with a comparable SUMITOMO tire. The uniformity claims will be accepted for adjustment only during the first 2/32" of the original tread depth. Such tires will be replaced free of charge with a comparable SUMITOMO tire. A set of four (4) tires from the same vehicle will not be accepted for out-of-balance claims unless the non-uniformity of all tires is verified by the tire dealer.

Any HTR A/S P03, HTR A/S P02, HTR ENHANCE LX2/CX2/WX2, HTR Z5, HTR ZIII, TOURING LS T/H/V, TOURING LX, ENCOUNTER HT or ENCOUNTER AT that becomes unserviceable due to a defect in workmanship and materials during the life of the original useable tread will be replaced free of charge.

Any HTR SPORT HP tire that becomes unserviceable due to a defect in workmanship or materials during the first 50% of the original useable tread will be replaced free of charge. During the second 50% of the original useable tread, such tires will be replaced on a pro rated basis if removed from service only due to workmanship related defects.

Any labor, balancing or disposal charges related to the replacement of a tire under the terms of this warranty are the tire owner's responsibility.

#### **B. MILEAGE WARRANTY**

The following SUMITOMO tires are warranted to achieve mileage as noted before becoming worn out at 2/32" remaining tread depth in any groove:

TIRE LINE	MILES	KILOMETERS	MONTHS
PASSENGER			
HTR A/S P02 & A/S P03			
H/V-rated	65,000	105,000	60
W-rated	45,000	72,000	48
HTR ENHANCE LX2			
T-rated	90,000	140,000	72
H/V-rated	75,000	120,000	60
HTR ENHANCE WX2	55,000	90,000	48
TOURING LS			
T-rated	65,000	105,000	60
H/V-rated	55,000	90,000	48
SUV/CUV/LIGHT TRUCK			
ENCOUNTER AT	60,000	100,000	60
ENCOUNTER HT	60,000	100,000	60
HTR ENHANCE CX2	65,000	105,000	60
TOURING LX	50,000	80,000	48

**Example:** If an HTR ENHANCE LX2 tire has reached a depth of 2/32" in any groove, and the total mileage is 45,000 miles, a credit of 30% of the current retail price will be applied to the purchase of another HTR ENHANCE LX2 replacement tire. This mileage warranty is effective for normal highway use when all the Owner's Obligations listed in Section 4 are met. The mileage warranty is void for tires used in off-highway service. It does not apply to any tires that cannot be rotated, such as staggered fitments, or any tire described in Section 3. What is Not Covered (Exclusions). A cash refund will not be rotated the purchase of a comparable SUMITOMO brand tire to replace the worn tire

#### 3. WHAT IS NOT COVERED (EXCLUSIONS)

- A. Unserviceability due to road hazards, improper inflation, overload, irregular wear, wheel imbalance, defective vehicle mechanical components (i.e., brakes, shocks, rims), improper suspension alignment, accident, fire, theft, chemical damage, chain damage, racing, off-road use, run flat, improper installation, vandalism, or abuse.
- B. Tires on any vehicles registered and normally used outside the United States and Canada.
  C. Tires branded "Blemish", "NA" or having the DOT number removed
- OR disfigured.
- D. Any tire that has been altered to improve traction or uniformity. E. Tires presented for warranty claim by other than the original purchaser. This
- warranty is not transferable.
- F. Tires transferred to another vehicle from the one upon which they were originally installed.
- G. A tire whose failure is related to any previous damages and/or repairs.

- H. Any cost of tire repair or retreading is not covered by this warranty and will be borne solely by the tire owner.
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#### 4. OWNER'S OBLIGATIONS

A. At the time of purchase, the tire(s) must be properly installed, balanced, and air pressure set to the vehicle manufacturer's recommendation. At least monthly, the owner must check air pressure (when tires are cool) with an accurate air gauge and reinflate to recommended level. Tires must be rotated every 6,000 miles, and the proof of compliance must be recorded on the Warranty Card.

- B. All warranty claims must be presented to an authorized SUMITOMO Tire dealer. To locate a dealer near you, contact TBC Brands by telephone tollfree during normal business hours at 1-866-822-4968.
- C. You must present your Warranty Card verifying mileage, rotation, proof of date and place of purchase, to make a Mileage Warranty claim. The name of the SUMITOMO dealer from whom the tires were purchased must be included on the form.
- D. You must pay any costs for mount.

#### 5. LEGAL RIGHTS

This limited warranty gives you legal rights, & you may have additional legal rights under applicable federal statutes & regulations or state law. Your legal rights under state law may vary state to state. To the extent permitted by the laws of your state, this limited warranty does not cover & expressly excludes any coverage for personal injury, property damage, loss of time, inconvenience, loss of use of your vehicle or tire, or any other incidental or consequential damages. No express warranty is given other than those expressly stated in this limited warranty booklet. Any implied warranty of merchantability, fitness for a particular purpose or otherwise, is limited in duration & expire when the tire's usable tread is exhausted as specified in this limited warranty. No implied warranty of merchantability, fitness for a particular purpose or otherwise, is given on tires used on commercial vehicles or for commercial use vehicles. This is the only warranty that applies to the SUMITOMO tires purchased by you & supersedes & replaces the terms of any previous warranty. TBC Brands neither assumes nor extends, nor authorizes any other person or entity to assume or extend on its behalf, any other or different warranty obligation.

#### PRODUCT CARE OVERVIEW

#### **SAFETY WARNING - TIRE UNDERINFLATION / OVERLOADING**

Serious injury or death may result from tire underinflation or overloading. Follow owner's manual and your car's tire information placard for proper inflation pressures and load carrying capacities.

#### MAINTAIN PROPER INFLATION PRESSURE IN YOUR TIRES

Proper inflation pressure is necessary for tire safety, performance, and best fuel economy. To maintain proper inflation pressure, at least monthly check your tires with an accurate pressure gauge while cool (driven less than a mile). If you check hot tires while traveling, expect the pressure to be 5-10 PSI above the recommendation. That is normal, due to temperature rise during flexing. Do not bleed off pressure to reduce pressure down to the recommendation. If a hot tire reads at or below recommended pressure, add 5 PSI more than recommended, and then later check when cool.

It is very difficult to tell an underinflated tire just by looking at it – you must use a gauge. Set the pressure to the level recommended by the vehicle manufacturer for the original equipment size tire, or use SUMITOMO'S pressure recommendation if the size has been changed from the original equipment size.

Underinflation is the most common cause of tire failures in any kind of tire and may result in severe cracking, component separation and tire failure ("blowout"), with unexpected loss of vehicle control, and accident, with possible death or injury.

Furthermore, when driving a vehicle with radial tires, especially low profile tires, it is very difficult to notice that a tire has started to deflate or gone flat, since the "feel" of the vehicle does not change appreciably. Therefore, frequent visual and pressure inspections are very necessary.

#### DO NOT OVERLOAD YOUR TIRES

Check your vehicle tire placard to determine the tire load limits. Overloading your vehicle places stress on your tires and other vehicle components. Overloading can cause tire failure, due to the same overflexing that results from underinflation

#### DO NOT SPIN YOUR TIRES EXCESSIVELY

Avoid excessive spinning of the powered wheels when your vehicle is stuck in snow, ice, mud, or sand. Depending on your vehicle's drive train design, it is possible for the tire to be spinning twice as fast as your speedometer indicates. SAFETY WARNING: Never stand near or behind a tire that is spinning at high speed, such as pushing a vehicle from behind or when an on-the-car spin balancer is used. The centrifugal forces on a free spinning tire and wheel assembly may result in tire explosion, vehicle damage, and personal injury or death. Never exceed 35 MPH (56 KPH) indicated on your speedometer. Use a gentle back and forth rocking motion to free your vehicle for continued driving.

#### CHECK YOUR TIRES FOR WEAR

Always remove your tires from service when they reach 2/32" (1.6mm) remaining tread depth. SUMITOMO tires have a tread depth indicator bar at

the base of tread grooves that becomes apparent at 2/32" depth. If those bars are exposed, the area will look smooth across the tread face.

Excessively worn tires have decreased wet weather traction, and continued use may result in skidding and loss of control, and accident and personal injury or death. Also, they may be more susceptible to tread penetrations and possible deflation.

#### DO NOT APPLY SIDEWALL DRESSING OR HARSH CHEMICAL CLEANERS

SUMITOMO tire sidewalls are specially compounded to resist ozone and weather cracking. Use of some dressings or cleaners may degrade rubber and remove inherent ozone resistance, resulting in premature cracking or discoloration. Use a mild soap solution to clean sidewalls and white lettering, and rinse with plain water.

#### CHECK YOUR TIRES FOR DAMAGE

Frequent inspection of your tires for signs of damage and their general condition is important for safety. If you have questions about tire condition, have your dealer inspect them. Impact abrasions, penetrations, cracks, knots, bulges or unexplained air loss always require tire removal and close expert inspection.

#### **PROPER TIRE REPAIR**

Never perform a temporary or plug-type repair or use an inner tube as a substitute for a proper repair. Only qualified persons should repair tires.

Repairs may only be made between the tread shoulders, and be for penetrations k" or less in diameter. Repair only straight-through punctures, and ensure no tires are repaired that show evidence of run-low wrinkling or heat deterioration, cutting, cracking, separation, or other damage. Injuries to the sidewalls must not be repaired.

Repairs must fully seal the interior and fill the damage wound. You must use either a patch-plug combination, or separately fill the wound with rubber and put a patch in the interior, to ensure that neither air leaks out nor water enters the tire structure.

Repairs must be done from inside the tire, to ensure the tire is thoroughly inspected for secondary damage and the tire is properly sealed. DO NOT USE PLUG REPAIRS APPLIED FROM OUTSIDE THE TIRE WITHOUT DEMOUNTING.

SUMITOMO does not endorse or warrant any particular type of repair process. The repair is entirely the responsibility of the repairer.

#### DO NOT ATTEMPT TO MOUNT YOUR OWN TIRES

SAFETY WARNING: Serious injury or death may result from explosion of the tire/rim assembly due to improper mounting procedures. Only properly trained persons using adequate mounting equipment should mount tires.

Follow manufacturer's instructions and match bead diameter to rim diameter. Lubricate bead and rim mounting surfaces with standard tire lubricants. Do not use petroleum-based lubricants, which may deteriorate the tires.

Lock the wheel on a mounting machine or place in a safety cage for inflation. Do not exceed 40 PSI (275kPa) to seat the beads. Stand away from the tire in case of explosion. Never use a volatile substance to assist in seating the bead, as risk of tire explosion is great.

NEVER MOUNT AN "xx" SIZE DIAMETER TIRE ON AN "xx.5" RIM (Example: A 16" tire on a 16.5" rim.)

Mounting an "xx" tire on an "xx.5" rim will most likely result in a tire explosion, which can cause serious injury or death. While it is possible to initially pass an "xx" tire over the lip or flange of an "xx.5" diameter rim, it cannot possibly position itself properly against the rim flange, which has a larger diameter. If an attempt is made to seat the bead by inflating the tire, the tire will break loose with explosive force.

#### DO NOT MIX TIRES OF DIFFERENT SIZES AND TYPES

SUMITOMO and the USTMA recommend use of four tires of the same type and size unless otherwise specified for certain vehicle applications. ALWAYS CONSULT VEHICLE, TIRE, AND RIM MANUFACTURERS' REOUREMENTS FOR SAFETY WHEN REPLACING TIRES. FOLLOW THESE ADDITIONAL GUIDELINES: For many front wheel drive vehicles, fit the newest tires on the rear axle. If radials and non-radials must be fitted to the same vehicle, fit radials on the rear. If different tire profiles are fitted on the same vehicle, use the widest tires on the rear axle.

When fitting snow tires or all-season tires to vehicles, always fit in sets of four, so as to avoid handling problems in both snow and dry road conditions. Never mix tires of different size or type on the same axle.

#### VEHICLE SUSPENSION, WHEEL ALIGNMENT, BALANCE, TIRE ROTATION, AND TIRE CONDITION

Lack of rotation, worn suspension parts, underinflation/overinflation, wheel imbalance, and misalignment may cause vibration and irregular tire wear. Rotate your tires every 6,000 miles. Directional tires should be rotated front-to-rear only, not crossed.

Speed ratings on SUMITOMO tires are determined for new tires using the ECE 30 European Indoor Testing procedures, and may not be valid for damaged, altered, repaired, underinflated, overloaded, excessively worn, or retreaded tires.

SUMITOMO does not recommend the use of any of its products in excess

of legal speed limits. Adverse driving conditions, such as rain, snow, or ice always require special handling care and greatly reduced speeds.

#### **TIRE "PLUS-SIZING" GUIDELINES & SAFETY WARNINGS**

Every new vehicle sold in the USA is required to have a vehicle tire placard attached to the door edge, door jamb, or glove box, which shows the original tire size, load capacity, and recommended air pressure for the design dynamic loads on each axle. When making a replacement tire choice, always first check your placard to get the original tire information – it is always possible that what you currently have mounted on the vehicle is not original equipment. Then, using the following SUMITOMO guidelines for tire replacement, choose a new tire size and load capacity that will meet or exceed the original requirements.

#### TIRE LOAD CARRYING CAPACITY

Replacement tires must have a load carrying capacity equal to or greater than the capacity of the original tires, at their recommended pressures. Using the wrong size tire can lead to tire failure.

The door mounted tire information placard shows the size, load index, and recommended pressures for each axie. While it is generally recommended that any replacement tires have the same load index as the original tires, circumstances may allow a lower load index, but only if the replacement tires can carry the same actual loads as the original tires, although at different air pressures. Such a determination requires a sophisticated analysis of the load and inflation charts for the original and prospective replacement tires, which should be done only by a trained tire professional. We recommend you consult with SUMITOMO or an authorized dealer for guidance in this area.

Additionally, load indexes may be "STANDARD" or "REINFORCED". Some REINFORCED ratings will require additional air pressure to carry the same loads as STANDARD ratings.

Consult SUMITOMO or an authorized dealer for specific guidance about air pressure requirements for REINFORCED load index tires.

IMPORTANT REMINDER: If you require different air pressures for your new tires to carry the tire loads, you have the responsibility to ensure those pressures are ALWAYS used.

We recommend you place an additional new tire information sticker near your placard, with the new tire sizes and required air pressures noted, so that any maintenance persons will know there has been a change. If that is not done, or if you do not personally check your pressures, there is a high risk that your pressures will be set at the original requirements, and your tires will be underinflated, which can result in tire failure and accident.

#### TIRE SPEED RATINGS

Replacement tires must have a speed rating equal to or greater than the rating of the original tires to maintain vehicle speed capability. If the replacement tires are a lower speed rating than shown on the vehicle tire placard, the vehicle speed capability is restricted to that of the replacement tires.

You must choose a speed rating that meets your operating needs and ensure you do not exceed the rated speed of your tires.

Also, while speed ratings are not a direct indicator of tire handling capabilities, it is usually true that a higher rating may translate to different handling characteristics. If you decrease the speed rating, you must ensure that you are familiar with the handling characteristics of your vehicle and adjust your driving to the lower rating.

#### TIRE OVERALL DIAMETER

As noted previously, vehicle manufacturers choose tires with a certain overall diameter for the particular vehicle design. Vehicle systems such as ABS, odometer, speedometer, and onboard sensors and computers may be affected by a change in overall diameter. Sumitomo does not recommend use of tires that change your vehicle design criteria.

If you choose a replacement tire size that exceeds your vehicle design criteria range for tire diameter, you may have to alter vehicle systems, suspension, and alignment to use it safely.

On Sport Utility Vehicles (SUV) and light trucks, any increase in tire overall diameter, and the lifting of vehicle suspension to accommodate the larger size, may result in changes of vehicle ride height and resultant changes in rollover characteristics, braking distances, and handling. You must ensure any tire size and suspension changes allow you to maintain safe operating control under all driving conditions.



# 1-Year Tire Road Hazard Protection Plan

Your tire purchase includes **1-Year** Tire Road Hazard coverage, so you can enjoy a worry-free tire purchase and peace of mind while on the road.

- Full 1-Year Protection Plan\*
- Convenient website to process claims with easy upload features!
- Fast Reimbursement Processing no need to wait for that check!
- Customer Service representatives are ASE certified technicians to assist with all your questions and allow for smooth claims processing
- Available in the US and Canada only
- \* Coverage is valid for twelve (12) months from the purchase date or within the first 2/32nds of an inch of treadwear, whichever occurs first.

#### **PROGRAM ADMINISTRATOR**

Program Administrator: 1-888-450-2808

Protection Center Fax Number: 1-855-765-5696

Protection Center Email Address: tireclaim@abswarranty.net

Protection Program Website: https://tireprotection.net/tbc/

Protection Center Mailing Address: Road Hazard Plan, P.O. Box 33535 Denver, CO 80233

Protection Center Hours: 8AM-8PM Mon.-Fri.; Sat. 9AM-6PM (Eastern Time) Closed on Sundays & Holidays

#### DEALER INFORMATION



P.O. Box 33535 Denver, CO 80233

# **1-YEAR** TIRE ROAD HAZARD PROTECTION PLAN





*Enjoy a worry-free tire purchase and peace of mind while on the road!* 





# **1-Year** Tire Road Hazard Protection Plan

Applies to tires purchased on or after June 1, 2020

#### WHAT YOU MUST DO TO OBTAIN SERVICE:

This Road Hazard Protection Plan is provided to you with your eligible tire purchase at no additional charge. You must contact the Program Administrator by calling 1-888-450-2808 for tire repair or tire replacement. <u>Prior authorization must be obtained to replace a</u> <u>tire damaged by a road hazard.</u> YOU MUST PRESENTTHE ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE(S). The damaged tire must be made available for inspection by the facility and/or the **Program Administrator**. All claims and any required documentation must be submitted to the Program Administrator within sixty (60) days of the date of road hazard damage and/or service. This Plan does not have a deductible. See instructions contained within this Road Hazard Plan for WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED.

#### WHAT TIRES ARE ELIGIBLE?

This Tire Road Hazard Protection Plan ("Plan") is included with eligible new tires purchased from an Authorized Sumitomo Tires, Delta Tire, Eldorado Tire, or Multi-Mile Tire Dealer, offered by Auto Knight Motor Club, Inc. ("Warrantor") 10151 Deerwood Park Blvd., Bldg. 100, Suite 500, Jacksonville, FL 32256 and administered by Automotive Business Solutions ("Program Administrator") P.O. Box 33535, Denver, CO 80233. In the states of Florida (License No. 03698), Louisiana and Oklahoma (License No. 44200929) the Warrantor is Lyndon Southern Insurance Company 10151 Deerwood Park Blvd., Bldg. 100, Ste. 500, Jacksonville, FL 32256, Tel: (800) 888-2738. In the state of Florida, LOTSOLUTIONS, INC. an Administrator is providing administration on behalf of Lyndon Southern Insurance Company. This Plan covers only the new Eligible Tire(s) purchased by the original purchaser and installed on the original vehicle identified on the original purchase receipt. This Plan only applies to select passenger and light truck tires ("Eligible Tire(s)"), which become unserviceable because of a road hazard.

The benefits of this Protection are available only for the tires (i) purchased by you, the Customer through an Authorized Sumitomo Tires, Delta Tire, Eldorado Tire, or Multi-Mile Tire Dealer, (ii) that are listed clearly on the original purchase invoice ("Original Invoice") for the tires. This Protection Plan is limited to the repair or replacement of following Eligible Tire(s) damaged by a road hazard as described below:

SUMITOMO TIRES - Eligible Tire(s)	DELTA TIRE - Eligible Tire(s)	ELDORADO TIRE - Eligible Tire(s)
Sumitomo HTR A/S P02 & HTR A/S P03	Delta Esteem Ultra	Eldorado Legend Tour NXT
Sumitomo HTR Enhance LX2/CX2/WX2	Delta Grand Prix Tour RS	Eldorado Tourmax GFT
Sumitomo Encounter HT	Delta Sierradial H/T Plus	Eldorado HTX Sport
Sumitomo Encounter AT	Delta Trailcutter AT4S	Eldorado Sport Fury AT4S

MULTI-MILE TIRES – Eligible Tire(s)	TBC BRANDS - Eligible Tire(s)
Multi-Mile Supreme Tour LSX/CSX	Grand Spirit Touring L/X and C/X
Multi-Mile Matrix Tour RS	Grand Prix Tour RS
Multi-Mile Wild Country HRT	Wild Spirit HST
Multi-Mile Wild Country Trail 4SX	Trailcutter AT4S
*Tire(s) must be listed here as eligible pr	oducts for Road Hazard Coverage.

#### WHAT IS ROAD HAZARD DAMAGE?

Road hazard damage occurs when a tire fails as a result of a puncture, bruise, or impact break incurred during the course of normal driving on a road maintained by state or local authority. Nails, glass and potholes are the most common examples of road hazards. The term "road hazard" does not include sidewall damage from scuffing curbs.

**Note:** Proper tire care is necessary to obtain maximum service from a tire. It is your obligation to maintain your tire's proper cold inflation pressures as specified by your vehicle's manufacturer and inspect your tires periodically for damage that could be corrected before creating a condition that would cause the tire to be removed from service.

#### **PROTECTION BENEFIT PERIOD:**

This Plan is valid for twelve (12) months from the purchase date, as stated on the original purchase receipt, or within the first 2/32nds of an inch of treadwear, whichever occurs first (the "Coverage Period") due to a normal road hazard condition (subject to the General Conditions and Limitations). Once a tire is worn beyond 2/32nds of an inch of treadwear or more than twelve (12) months from date of purchase, this road hazard warranty is null and void. When an Eligible Tire(s) is replaced, the Protection Benefits of the replacements and repairs.

#### WHAT ARE THE BENEFITS?

**Tire Replacement:** If during the Coverage Period an Eligible Tire becomes unserviceable because of a road hazard, and cannot be safely repaired per the manufacturer's guidelines, it will be replaced with a new tire. If available, a new Eligible Tire of the exact make/model will be installed and will be eligible for the same Road Hazard benefits under a new Plan. If not available, this Plan will cover the cost, up to one hundred percent (100%) of the retail price paid (as stated on the original sales invoice) for the original tire, of a comparable quality tire. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. This Plan does not transfer to the replacement tire. If the replacement tire is not an Eligible Tire, you must purchase a separate plan, if available, at time of replacement.

Tire Repair: If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer's guidelines at any authorized Sumitomo Tires, Delta Tire, Eldorado Tire, or Multi-Mile Tire dealer. This Plan will cover up to \$20.00 to have the tire repaired. This Plan will remain in effect.

# WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED:

- 1. To receive services under the Road Hazard Protection Program, you should return to the original place of purchase.
- You must contact the Program Administrator by calling 1-888-450-2808 to receive prior authorization for any tire repair or tire replacement service.
- 3. You must present your original sales receipt identifying the eligible damaged tire and date of purchase.
- 4. Upon the start of the tire repair or replacement please have the dealer call the Program Administrator. The Program Administrator will then work directly with your dealer to obtain the necessary information and pay them directly. If you choose to purchase the replacement tire or pay for the repair, visit the protection program website listed below to submit the following to Program Administrator for reimbursement. You may also fax or e-mail supporting documents
  - a. The original sales invoice identifying the purchase of the tire(s)
  - b. The subsequent invoice identifying the replacement tire and/or tire repair service
  - c. Pictures and proof of tread depth of the damaged tire(s) as requested by the Program Administrator
- All claims must be submitted for reimbursement within 60 days of the date the warranty repairs or replacement(s) were completed; failure to submit the required documentation within 60 days will void the claim.
- The damaged tire(s) must be made available for inspection by the Program Administrator.

#### **PROGRAM ADMINISTRATOR**

Program Administrator: 1-888-450-2808

Protection Center Fax Number: 1-855-765-5696

Protection Center Email Address: tireclaim@abswarranty.net

Protection Program Website: https://tireprotection.net/tbc/

Protection Center Mailing Address: Road Hazard Plan, P.O. Box 33535 Denver, CO 80233 Protection Center Hours: 8AM-8PM Mon.-Fri.; Sat. 9AM-6PM (Eastern Time) Closed on Sundays & Holidays

#### **EXCLUSIONS AND LIMITATIONS**

The Road Hazard Protection Plan is a supplement to the Sumitomo Tires, Delta Tire, Eldorado Tire, or Multi-Mile Tire Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Plan.

You will not be eligible for replacement or repair if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.
   The following vehicles are not eligible for Plan coverage:
- Vehicles with a manufacturer's load rating capacity of greater than one (1) ton;
- Vehicles with a manufacturer's load rating capacity of greater than one (1) ton;
   Vehicles or trailers used for farm or agricultural purpose;
- Commercial vehicles and trailers.

Coverage excludes damage from off-road use, collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (i.e., improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.), cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety or performance of the tire. Tires with torn beads.

Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer's guidelines.

This Plan covers only the vehicle registered to the customer and listed during the initial invoice. CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. In addition, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Road Hazard Plan gives you specific legal rights, and you may also have other rights that vary from state to state.

This Plan is amended to comply with the individual state requirements for the Issuing Dealer's state.

#### FOR STATE SPECIFIC RIGHTS and the full terms and conditions,

PLEASE GO TO YOUR STATE LINK ON <a href="https://tireprotection.net/tbc/index.html">https://tireprotection.net/tbc/index.html</a>. You may also print out a copy of your state specific rights from this website. In addition, by obtaining this Plan you agree and consent to conducting the presentation and downloading of the Plan electronically. If you wish to have a paper copy of your state specific rights, please call the Plan Warrantor at the telephone number indicated above.

#### CANCELLATION

You may opt out of the benefits provided to you under this Plan by contacting the Program Administrator. This Plan is offered to you as benefit at no additional cost with the purchase of your Eligible Tire(s); therefore, it has no independent monetary value.

#### TRANSFERABILITY

This Plan is non-transferable.

# FREE 30-DAY RIDE

## SUMITOMO TIRES For what drives you.

You wouldn't buy a car without a test drive. Why should tires be any different? The Sumitomo Encounter AT Free 30-Day Test Drive adds flexibility for a more confident investment.

# EVERY ROAD IS AN ADVENTURE. ENCOUNTER THEM ALL.





#### 2-Year Tire Roadside Assistance • Free 30-Day Ride

sumitomotire.com



SUENCATWP - 0119

# FREE 30-DAY RIDE

In the event of a flat tire, you must call the toll-free number below. A qualified service provider will replace the tire with your inflated spare. If you do not carry an inflated spare and a tow or other services are necessary, a towing service will be provided to the nearest qualified repair facility at no expense to you up to \$60 of service. You will be solely responsible for any charges incurred above the \$60 benefit limit.

Emergency Roadside Assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the Sumitomo Encounter AT tires you have purchased. This service is valid for two (2) years from the date of purchase. This assistance is for non-accident related incidents only. Service is not available in areas where state providers are exclusively utilized. The national average time per response for service calls that can exceed forty-five (45) minutes; however, there are service calls that can exceed that time due to distance and circumstance.

Lost/Stolen Key Service: Customers will be reimbursed during the 24-month term of the roadside assistance program up to \$100 for replacement of their lost/stolen vehicle keys. To receive reimbursement, customers must mail the following items within 30 days of loss along with their home address and phone number to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413 (allow 30 days for processing).

- The original receipt for the payment of key replacement service.
- A copy of the automobile registration
- A copy of the Sumitomo Encounter AT tire purchase receipt

Trip Routing: Trip Routing Service allows customers to request a mapped guide for a planned trip during the 24-month term of the roadside assistance program. Customers receive Trip Routing in their choice of the most energy efficient, time-saving or most scenic way to go. Before traveling, contact ARS via the address below\*. Customers must place your request at least three (3) weeks in advance of the trip to allow time for processing and delivery. To receive trip routing information customer must mail the following items to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413.

- A copy of their Sumitomo Encounter AT tire purchase receipt
- Customers home address and phone number

## YOU MUST PRESENT THE CARD BELOW TO THE SERVICE PROVIDER WHEN THEY ARRIVE.

To receive 24-hour Roadside Assistance, you must call the toll-free number listed below. Please have your account number and your location available.

## SUMITOMO TIRES ENCOUNTER

### 24-HOUR ROADSIDE ASSISTANCE

# 1-800-999-9460

Date of purchase: \_\_\_\_\_

If you are not satisfied with your new Sumitomo Encounter AT tires any time within 30 days of purchase, you should return to the original place of purchase where you will be entitled to a full refund of the original purchase price of the tires, including mounting and balancing charges. You will be required to present the original sales invoice, along with this card with the Information Section completed.

**NOTE:** The Free 30-Day Test Drive Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for a 30-Day refund if the tires:

- · Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from road hazards and punctures or repairs;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Limited Warranty for more detail about warranty exclusions and proper tire use and safety.

Name Street Address		
City	State	Zip
Customer Signature Vehicle Make	Model	Year
TIRE INFORMATION:	Trial Ending	Data
Date Purchase Tire Name		
(As found		
imprinted on the sidewall		
of each tire)		
Customer's reason for ret	turning the tires:	
WET HANDLING		DRY HANDLING
NOISE LEVEL	OTHER:	
DEALER INFORMATION:		
Name		
Street Address		
		Zip



This Warranty is offered to you by TBC Corporation, Palm Beach Gardens, Florida, who markets and distributes Sumitomo Encounter AT tires. TBC Corporation Customer Service: 1-866-822-4968

# FREE 30-DAY RIDE

## SUMITOMO TIRES For what drives you.

You wouldn't buy a car without a test drive. Why should tires be any different? The Sumitomo Encounter HT Free 30-Day Test Drive adds flexibility for a more confident investment.







#### 2-Year Tire Roadside Assistance • Free 30-Day Ride

# sumitomotire.com



# FREE 30-DAY RIDE

In the event of a flat tire, you must call the toll-free number below. A qualified service provider will replace the tire with your inflated spare. If you do not carry an inflated spare and a tow or other services are necessary, a towing service will be provided to the nearest qualified repair facility at no expense to you up to \$60 of service. You will be solely responsible for any charges incurred above the \$60 benefit limit.

Emergency Roadside Assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the Sumitomo Encounter HT tires you have purchased. This service is valid for two (2) years from the date of purchase. This assistance is for non-accident related incidents only. Service is not available in areas where state providers are exclusively utilized. The national average time per response for service normally does not exceed forty-five (45) minutes; however, there are service calls that can exceed that time due to distance and circumstance.

Lost/Stolen Key Service: Customers will be reimbursed during the 24-month term of the roadside assistance program up to \$100 for replacement of their lost/stolen vehicle keys. To receive reimbursement, customers must mail the following items within 30 days of loss along with their home address and phone number to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413 (allow 30 days for processing).

- The original receipt for the payment of key replacement service.
- · A copy of the automobile registration
- A copy of the Sumitomo Encounter HT tire purchase receipt

Trip Routing: Trip Routing Service allows customers to request a mapped guide for a planned trip during the 24-month term of the roadside assistance program. Customers receive Trip Routing in their choice of the most energy efficient, time-saving or most scenic way to go. Before traveling, contact ARS via the address below\*. Customers must place your request at least three (3) weeks in advance of the trip to allow time for processing and delivery. To receive trip routing information customer must mail the following items to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413.

- A copy of their Sumitomo Encounter HT tire purchase receipt
- Customers home address and phone number

## YOU MUST PRESENT THE CARD BELOW TO THE SERVICE PROVIDER WHEN THEY ARRIVE.

To receive 24-hour Roadside Assistance, you must call the toll-free number listed below. Please have your account number and your location available.



24-HOUR ROADSIDE ASSISTANCE

1-800-999-9460

Date of purchase: \_\_\_\_\_

If you are not satisfied with your new Sumitomo Encounter HT tires any time within 30 days of purchase, you should return to the original place of purchase where you will be entitled to a full refund of the original purchase price of the tires, including mounting and balancing charges. You will be required to present the original sales invoice, along with this card with the Information Section completed.

**NOTE:** The Free Test Drive Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for a 30-Day refund if the tires:

- · Are not installed on the original installation non-commercial vehicle;
- · Were not operated in normal highway use in the United States or Canada;
- · Exhibit damage from road hazards and punctures or repairs;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Limited Warranty for more detail about warranty exclusions and proper tire use and safety.

Original Invoice Number Name		
Street Address City		
Customer Signature Vehicle Make		
TIRE INFORMATION: Date Purchase Tire Name		
DOT SERIAL NUMBERS:		
(As found imprinted on the sidewall of each tire)		
Customer's reason for return WET HANDLING	RIDE COMFORT	
DEALERS INFORMATION: Name		
Street Address City Telephone Number	_ State	Zip



This Warranty is offered to you by TBC Corporation, Palm Beach Gardens, Florida, who markets and distributes Sumitomo Encounter HT tires. TBC Corporation Customer Service: 1-866-822-4968

# **FREE 30-DAY RIDE**

## SUMITOMO TIRES For what drives you.

You wouldn't buy a car without a test drive. Why should tires be any different? The Sumitomo HTR A/S P02 Free 30-Day Test Drive adds flexibility for a more confident investment.







2-Year Tire Roadside Assistance • Free 30-Day Ride

sumitomotire.com



SUP02WP-0119

# FREE 30-DAY RIDE

In the event of a flat tire, you must call the toll-free number below. A qualified service provider will replace the tire with your inflated spare. If you do not carry an inflated spare and a tow or other services are necessary, a towing service will be provided to the nearest qualified repair facility at no expense to you up to \$60 of service. You will be solely responsible for any charges incurred above the \$60 benefit limit.

Emergency Roadside Assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the Sumitomo HTR A/S P02 tires you have purchased. This service is valid for two (2) years from the date of purchase. This assistance is for non-accident related incidents only. Service is not available in areas where state providers are exclusively utilized. The national average time per response for service calls that can exceed forty-five (45) minutes; however, there are service calls that can exceed that time due to distance and circumstance.

Lost/Stolen Key Service: Customers will be reimbursed during the 24-month term of the roadside assistance program up to \$100 for replacement of their lost/stolen vehicle keys. To receive reimbursement, customers must mail the following items within 30 days of loss along with their home address and phone number to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413 (allow 30 days for processing).

- The original receipt for the payment of key replacement service.
- A copy of the automobile registration
- A copy of the Sumitomo HTR A/S P02 tire purchase receipt

Trip Routing: Trip Routing Service allows customers to request a mapped guide for a planned trip during the 24-month term of the roadside assistance program. Customers receive Trip Routing in their choice of the most energy efficient, time-saving or most scenic way to go. Before traveling, contact ARS via the address below\*. Customers must place your request at least three (3) weeks in advance of the trip to allow time for processing and delivery. To receive trip routing information customer must mail the following items to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413.

- A copy of their Sumitomo HTR A/S P02 tire purchase receipt
- Customers home address and phone number

#### YOU MUST PRESENT THE CARD BELOW TO THE SERVICE PROVIDER WHEN THEY ARRIVE.

To receive 24-hour Roadside Assistance, you must call the toll-free number listed below. Please have your account number and your location available.



24-HOUR ROADSIDE ASSISTANCE

# 1-800-999-9460

Date of purchase:

If you are not satisfied with your new Sumitomo HTR A/S P02 tires any time within 30 days of purchase, you should return to the original place of purchase where you will be entitled to a full refund of the original purchase price of the tires, including mounting and balancing charges. You will be required to present the original sales invoice, along with this card with the Information Section completed.

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**NOTE:** The Free Test Drive Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for a 30-Day refund if the tires:

- · Are not installed on the original installation non-commercial vehicle;
- · Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from road hazards and punctures or repairs;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Warranty for more detail about warranty exclusions and proper tire use and safety.

CUSTOMER INFORMATIO Original Invoice Number Name		
Street Address		
City Customer Signature		Zip
Vehicle Make	Model	Year
TIRE INFORMATION:		
		ng Date
Tire Name	IITe Size	
DOT SERIAL NUMBERS:		
(As found		
imprinted on the sidewall		
of each tire)		
Customer's reason for returning the tires:		
		T 🗌 DRY HANDLING
NOISE LEVEL	OTHER:	
DEALERS INFORMATION:		
Name		
Street Address		
,		Zip
Telephone Number		



This Warranty is offered to you by TBC Corporation, Palm Beach Gardens, Florida, who markets and distributes Sumitomo HTR A/S P02 tires. TBC Corporation Customer Service: 1-866-822-4968





Performance that Elevates the Ordinary

2-Year Tire Roadside Assistance • Free 30-Day Ride

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Performance that Elevates the Ordinary



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SUP03WP-0720

In the event of a flat tire, you must call the toll-free number below. A qualified service provider will replace the tire with your inflated spare. If you do not carry an inflated spare and a tow or other services are necessary, a towing service will be provided to the nearest qualified repair facility at no expense to you up to \$60 of service. You will be solely responsible for any charges incurred above the \$60 benefit limit.

Emergency Roadside Assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the Sumitomo HTR A/S PO3 tires you have purchased. This service is valid for two (2) years from the date of purchase. This assistance is for non-accident related incidents only. Service is not available in areas where state providers are exclusively utilized. The national average time per response for service normally does not exceed forty-five (45) minutes; however, there are service calls that can exceed that time due to distance and circumstance.

**Lost/Stolen Key Service:** Customers will be reimbursed during the 24-month term of the roadside assistance program up to \$100 for replacement of their lost/stolen vehicle keys. To receive reimbursement, customers must mail the following items within 30 days of loss along with their home address and phone number to:

ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413 (allow 30 days for processing).

- The original receipt for the payment of key replacement service.
- A copy of the automobile registration
- A copy of the Sumitomo HTR A/S P03 tire purchase receipt

**Trip Routing:** Trip Routing Service allows customers to request a mapped guide for a planned trip during the 24-month term of the roadside assistance program. Customers receive Trip Routing in their choice of the most energy efficient, time-saving or most scenic way to go. Before traveling, contact ARS via the address below\*. Customers must place your request at least three (3) weeks in advance of the trip to allow time for processing and delivery. To receive trip routing information customer must mail the following items to:

ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413.

- A copy of their Sumitomo HTR A/S P03 tire purchase receipt
- Customers home address and phone number

## YOU MUST PRESENT THE CARD BELOW TO THE SERVICE PROVIDER WHEN THEY ARRIVE.

To receive 24-hour Roadside Assistance, you must call the toll-free number listed below. Please have your account number and your location available.



## 24-HOUR ROADSIDE ASSISTANCE 1-800-999-9460

Date of purchase: \_\_\_\_

# FREE 30-DAY RIDE

If you are not satisfied with your new Sumitomo HTR A/S P03 tires any time within 30 days of purchase, you should return to the original place of purchase where you will be entitled to a full refund of the original purchase price of the tires, including mounting and balancing charges. You will be required to present the original sales invoice, along with this card with the Information Section completed.

**NOTE:** The Free Test Drive Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for a 30-Day refund if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from road hazards and punctures or repairs;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Warranty for more detail about warranty exclusions and proper tire use and safety.

CUSTOMER INFORMATION ·	MUST BE COMPLETE	
Original Invoice Number		
Name		
Street Address		
City	State	Zip
Customer Signature		
Vehicle Make	Model	Year
TIRE INFORMATION:		
Date Purchase	Trial Ending Dat	te
Tire Name	Tire Size	
DOT SERIAL NUMBERS: (As found imprinted on the sidewall of each tire)		
Customer's reason for ref	turning the tires:	
□ WET HANDLING □	RIDE COMFORT	DRY HANDLING
□ NOISE LEVEL □	OTHER:	
DEALERS INFORMATION:		
Name		
Street Address		
City		
Telephone Number		



This Warranty is offered to you by TBC Corporation, Palm Beach Gardens, Florida, who markets and distributes Sumitomo HTR A/S PO3 tires.

TBC Corporation Customer Service: 1-866-822-4968

# FREE 45-DAY TEST DRIVE

You wouldn't buy a car without taking it for a test drive first. Why should tires be any different? The Sumitomo HTR ENHANCE Free 45-Day Test Drive allows you to make sure you've chosen the right tire for you, so you can feel completely confident in your investment.



4300 TBC Way Palm Beach Gardens, FL 33410 1-866-822-4968 sumitomotire.com



Enhance Your Drive

# **SUMITOMO TIRES**

## **PROTECTION PROGRAM**

- 2-Year Tire Roadside Assistance
- Free 45-Day Test Drive



In the event of a flat tire, you must call the toll-free number below. A qualified service provider will replace the tire with your inflated spare. If you do not carry an inflated spare and a tow or other services are necessary, a towing service will be provided to the nearest qualified repair facility at no expense to you up to \$60 of service. You will be solely responsible for any charges incurred above the \$60 benefit limit.

Emergency Roadside Assistance is available 24 hours a day, 365 days a year, anywhere in the U.S. or Canada on the Sumitomo HTR ENHANCE LX2, CX2 or WX2 tires tires you have purchased. This service is valid for two (2) years from the date of purchase. This assistance is for non-accident related incidents only. Service is not available in areas where state providers are exclusively utilized. The national average time per response for service normally does not exceed forty-five (45) minutes; however, there are service calls that can exceed that time due to distance and circumstance.

Lost/Stolen Key Service: Customers will be reimbursed during the 24-month term of the roadside assistance program up to \$100 for replacement of their lost/stolen vehicle keys. To receive reimbursement, customers must mail the following items within 30 days of loss along with their home address and phone number to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413 (allow 30 days for processing).

- The original receipt for the payment of key replacement service.
- A copy of the automobile registration
- A copy of the Sumitomo HTR ENHANCE tire purchase receipt

Trip Routing: Trip Routing Service allows customers to request a mapped guide for a planned trip during the 24-month term of the Roadside Assistance program. Customers receive Trip Routing in their choice of the most energy efficient, time-saving or most scenic way to go. Before traveling, contact ARS via the address below. Customers must place your request at least three (3) weeks in advance of the trip to allow time for processing and delivery. To receive Trip Routing information, customer must mail the following items to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413.

- A copy of their Sumitomo HTR ENHANCE tire purchase receipt
- Customers home address and phone number

## YOU MUST PRESENT THE CARD BELOW TO THE SERVICE PROVIDER WHEN THEY ARRIVE.

To receive 24-hour Roadside Assistance, you must call the toll-free number listed below. Please have your account number and your location available.





#### 24-HOUR ROADSIDE ASSISTANCE

1-800-999-9460

Date of purchase: \_\_\_\_\_

# FREE 45-DAY TEST DRIVE

If you are not satisfied with your new Sumitomo HTR ENHANCE tires any time within 45 days of purchase, you should return to the original place of purchase where you will be entitled to a full refund of the original purchase price of the tires, including mounting and balancing charges. You will be required to present the original sales invoice, along with this card with the Information Section completed.

**NOTE:** The Free Test Drive Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for a 45-Day refund if the tires:

- · Are not installed on the original installation non-commercial vehicle;
- · Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from road hazards and punctures or repairs;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Warranty for more detail about warranty exclusions and proper tire use and safety.

CUSTOMER INFORMATION		
Name		
Street Address	_ StateZip	
Customer Signature	ModelYear	
TIRE INFORMATION:		
	Trial Ending Date	
	Tire Size	
DOT SERIAL NUMBERS:		
(As found imprinted on		
the sidewall		
of each tire)		
Customer's reason for returning the tires:		
□ WET HANDLING □	RIDE COMFORT DRY HANDLING	
□ NOISE LEVEL	OTHER:	
DEALERS INFORMATION:		
Name		
Street Address		
	State Zip	
This Parameter from the TPO Operation Party Destro Operation Florida		

This Program is offered to you by TBC Corporation, Palm Beach Gardens, Florida, who markets and distributes Sumitomo HTR ENHANCE Tires. TBC Corporation Customer Service: 1-866-822-4968

